



Native American Youth and Family Center

5135 NE Columbia Boulevard | Portland, Oregon 97218

P (503) 288-8177 | F (503) 288-1260 | www.nayapdx.org

The Mission of NAYA Family Center is “...to enhance the diverse strengths of our youth and families in partnership with the community through cultural identity and education”.

Position Description

Position:	Health Equity Program Coordinator
Department/Program:	Youth and Education Services; Culture, Education, and Wellness Program
Compensation:	Starts at \$42,500 annually or commensurate with experience
Benefits:	Paid time off is based on tenure with the agency and includes accruals of sick and vacation hours (see agency Personnel Policy manual for tiered accrual rates). NAYA recognizes twelve paid holidays per calendar year. NAYA also provides medical, dental, and vision insurance, and Life Insurance. Employees may enroll in a 401K retirement plan after 3 months of employment.
Employment Status:	Regular, Full-Time, Exempt
Hours:	General working hours are 9am-6pm; flexible work schedule available upon approval; evenings and occasional weekends, as assigned.
Supervision:	Work Plans for Community Health Workers, and Health Policy staff
Reports To:	Director of Youth and Education Services
Job Location:	Portland, OR
Created/Revised:	June 2018, October 2018

Position Description:

This position is responsible for oversight of the work plans and outcomes of the department’s community health workers and health policy focused staff members including those within the Future Generations Collaborative. Duties may include supervision of interns with a primary focus on monitoring program outcomes while meeting agency standards for best practices and program oversight.

Essential Functions:

- Oversight of the community health work and health equity policy program objectives, while ensuring contractual outcomes and commitments are carried out and program operational requirements are fulfilled, including:
 - Overseeing multiple program offerings to ensure contract compliance and timely completion of reporting requirements
 - Collecting data and completing program evaluation/reporting requirements for grants and contracts
 - Collaborating with agency leadership to identify critical reporting data and model new programs within agency client database systems
 - Interfacing with staff and technical support providers to ensure agency client database systems are able to model programming needs
- Supervision of health equity program work plans, including:
 - Providing orientation to contractual grant objectives and outcomes, coordinating necessary staff training, and providing ongoing support to program staff
 - Holding regular formal and informal supervision sessions with program staff to ensure objectives are being met and staff have adequate support (such as casual daily supervision, individual supervision meetings, program-wide staff meetings, etc.)
 - Collaborating with YES Director to screen and select new program staff, when asked

NAYA Family Center | Position Description: Health Equity Program Coordinator

Essential Functions, Continued:

- Ensure Essential Functions of all funded program objectives and outcomes are met and help identify and seek new health equity programs that will benefit Portland's Urban Native American population.
- Collaborate with external partners as necessary to form, maintain, and strengthen relationships that lead to improved services to program clients, including:
 - Establishing and maintaining effective working relationships with organizations focused on health equity, public health, and healthcare services
 - Fostering effective communication, family engagement, and collaboration with clients, colleagues, NAYA staff, and community members

Additional Duties:

- Other duties as assigned by the Director of Youth and Education Services
- Additional Duties:
 - Support the growth and strengthening needs of the community health work and health policy programs by collaborating with department staff to develop additional services (as funding streams permit)
- Additional NAYA Family Center Duties:
 - Understand and adhere to confidentiality
 - Coordinate wraparound services effectively with other NAYA Family Center programs and staff
 - Input data, and maintain NAYA and/or contractually required information database systems to track client information
 - Includes entering client data, assisting and/or preparing periodic reports
 - Database examples include but are not limited to: Efforts to Outcome (ETO), eSIS, Counselor Max, SAGE Fund Accounting, Raisers Edge, etc.
 - Participate in trainings and/or meetings to ensure program outcomes are achieved
 - Represent NAYA with the utmost professionalism at community events and other public relations opportunities
 - Work as an active member of departmental team
 - Participate actively in cross-departmental team projects
 - Contribute to fostering a safe and secure environment for community members and staff

Qualifications:

Education & Training:

- Bachelor's Degree in Public Health, Political Science, Social Work or similar field
 - A combination of equivalent education and experience may be an acceptable substitute
- Knowledge and understanding of the local public health landscape and environment
- Knowledge of local community resources, emergency services, and social service agencies, especially with low-income and ethnic minority clientele required
- Knowledge of the social determinants of health
- Knowledge of Native American history, an understanding of the diversity of the local American Indian/Alaskan Native community and issues surrounding the Urban Indian experience required

Certifications/Credentials:

- Certification (or ability to certify) and ability to maintain certification in Cardio Pulmonary Resuscitation (CPR), 1st Aid and Automatic External Defibrillator (AED)

Qualifications, Continued:

Experience:

- Experience working within diverse populations (specifically with the urban and reservation Native American population, including working within a tribe, board, or other organization) strongly preferred
- A minimum of two (2) years of experience working in public health, advocacy, and/or social services focused on low-income and culturally diverse populations
- A minimum of two (2) years of progressively responsible (including supervisory) experience
- Demonstrated ability to use leadership and communication skills to form positive relationships with diverse community partners
- Ability to apply an understanding of mental health issues occurring in childhood to clients
- Demonstrated ability to create client treatment plans and attain client treatment plan goals
- Demonstrated ability to implement and evaluate programs, including create and implement program policies and coordinating multiple concurrent program activities
- Ability to manage grants, including grant writing, reporting and evaluation
- Ability to write grants that are successfully awarded
- Demonstrated ability in project management (planning, organizing, prioritizing work and follow-through)

Skills:

- Ability to stay composed and exercise good judgment in stressful situations, such as dealing with distressed and/or demanding clients
- Ability to collaborate with others as an active and productive team member and team leader (including staff members, community volunteers, and program participants)
- Ability to be extremely flexible when managing changing priorities and schedules, without compromising quality of outcomes, ability to complete tasks, or uphold commitments
- Ability to meet multiple, sometimes conflicting deadlines or workload demands by applying strong organizational systems and efficiently managing time
- Ability to consistently apply sound decision-making procedures and a thorough analysis of the situation when solving problems
- Ability to deal with different people and situations appropriately, including effective communication with people from diverse backgrounds
- Ability to facilitate and organize staff development opportunities, including creating and performing employee trainings
- Exceptional written communication skills, including preparing publications that are error-free, and applying highest standards of integrity to document composition
- Exceptional verbal communication skills, including persuasive oral communication, leading public presentations, and engaging in active listening
- Proficient computer skills, including:
 - Web-based research
 - Word Processing
 - MS Excel
 - Database use
 - Email
- Specific computer skills including:
 - Client/case management database systems (such as Efforts to Outcomes and Service Point)

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Work Environment: 65% office/classroom, 35% outside office including travel time.

Physical Requirements:

- Lifting a maximum of 30 pounds, sitting for extended periods of time.
- The employee may be required to sit for extended periods of time.
- *Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

Equipment Used: Computer, phone, fax, copy machine, label machine.

Safety Considerations: Some travel may be required.

Other Requirements:

1. Valid Oregon or Washington State Driver License (must be eligible to be an insured driver under NAYA Family Center's liability insurance policy)
2. Successful completion of a background investigation (including a fingerprint criminal history check)

Application Procedures:

Interested candidates should submit:

1. A Cover Letter addressing your qualifications for the position and why you are interested in joining the NAYA Family Center team
2. A current Resume
3. A completed NAYA Application for Employment Form

Application forms and additional information about employment at NAYA Family Center can be found at <http://www.nayapdx.org/about/jobs>

Application Deadline: Open Until Filled

Attention: Incomplete applications will not be considered. Electronically submitted applications are preferred. Due to the sheer number applicants, only those applicants selected for an interview will be contacted. Please respect our no phone calls policy. This job description does not constitute an employment agreement and is subject to change by the employer due to changes in grants and funding sources.

Please send application materials to:

Attn: Human Resources Manager
Native American Youth and Family Center
5135 NE Columbia Boulevard
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Fax: (503) 288-1260
E-mail: hr@nayapdx.org